

# गोंयचीं ल्हारां

## मुर्गांव पत्तन न्यास की ई-मैगझीन

जनवरी - मार्च 2017 | अंक-6



# GÖYCHIM LHARAM

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## Port Performance

MORMUGAO PORT REGISTERS 60 % GROWTH IN CARGO TRAFFIC  
(APRIL,2016 TO MARCH, 2017)

The Port has handled 33.18 million tonnes of traffic during the financial year April to March, 2016-17 as against 20.78 million tonnes handled during the corresponding period of the last year. Thereby, achieving overall growth of 60% .

The Port handled 760 cargo vessels during the Financial Year 2016-17 compared to 605 cargo vessels handled during the corresponding period of the last year. Commodity wise traffic handled during the months of January 2017, February 2017, March 2017 and from April 2016 to March 2017, along with Commodity wise traffic handled during corresponding period of last year is given as under:

Commodity	January		February		March		April - March	
	2016	2017	2016	2017	2016	2017	2015 - 16	2016-17
<b>LOAD:</b>								
Iron Ore & Iron ore Pellets	682	1769	501	1428	1170	2437	3570	14723
Alumina	0	0	0	0	0	0	21	47
H.R.Coils	49	188	61	170	73	259	841	1821
Containerised cargo	9	13	10	10	10	11	136	168
Other cargo	54	37	85	114	109	65	839	574
<b>Total Loaded cargo</b>	<b>794</b>	<b>2007</b>	<b>657</b>	<b>1722</b>	<b>1362</b>	<b>2772</b>	<b>5407</b>	<b>17333</b>
<b>UNLOAD :</b>								
POL	49	69	51	47	54	59	557	627
Phosphoric Acid	32	41	32	32	31	39	372	336
Ammonia	6	6	4	8	10	8	79	62
Caustic Soda	0	0	0	0	0	0	15	20
Other Oil	0	0	10	5	0	0	36	26
Coal / Coke	1112	1175	1073	1061	1177	1214	12270	12754
Fertilizer	17	34	22	0	21	26	223	199
Containerised cargo	21	16	17	15	27	17	209	232
Iron Ore & Iron ore Pellets	116	71	0	0	0	0	395	330
Lime Stone	0	0	0	0	0	0	562	809
Other cargo	49	76	78	30	71	53	651	451
<b>Total Unloaded cargo</b>	<b>1402</b>	<b>1488</b>	<b>1287</b>	<b>1198</b>	<b>1391</b>	<b>1416</b>	<b>15369</b>	<b>15846</b>
<b>Total Traffic</b>	<b>2196</b>	<b>3495</b>	<b>1944</b>	<b>2920</b>	<b>2753</b>	<b>4188</b>	<b>20776</b>	<b>33179</b>

## एमपीटी में स्वच्छता पखवाड़े का आयोजन



मुरगांव पत्तन न्यास में दिनांक 16 मार्च से 31 मार्च 2017 तक स्वच्छता पखवाड़ा मनाया गया जिस दौरान कार्यस्थल तथा पर्यावरण को स्वच्छ रखने हेतु विभिन्न क्रियाकलाप आयोजित किए गए। श्री. आई. जेयकुमार, आईआरटीएस, अध्यक्ष/एमपीटी ने दिनांक 16 मार्च, 2017 को हुए विशेष समारोह के दौरान स्वच्छता पखवाड़े का शुभारंभ किया।

इस अभियान को सुव्यवस्थित ढंग से आगे ले जाने के लिए तथा स्वच्छता का संदेश पत्तन साथियों तथा हेडलैण्ड सडा और आसपास के निवासियों तक पहुंचाने के लिए पत्तन ने मुरगांव के प्रख्यात संगीत प्रशिक्षक श्री शरद मठकर को ब्राण्ड एम्बैसेडर के रूप में नामित किया गया था। पत्तन में स्वच्छता पखवाड़े के समन्वयन हेतु श्री जी. आर.गनी, अधीक्षण अभियंता, एमपीटी नोडल अधिकारी के रूप में नामित थे। इसके अलावा इस मिशन को आगे बढ़ाने हेतु प्रत्येक विभाग में कई विभागीय लीडर नियुक्त किए गए थे।

पंद्रह दिनों के इस लंबे अभियान का प्रमुख उद्देश्य मात्र पत्तन कार्यस्थल, पत्तन परिसर तथा गोदी क्षेत्र की सफाई करना ही नहीं बल्कि प्रशासनिक बिल्डिंग के आसपास रहनेवाले लोगों में स्वच्छता संबंधी जागरूकता लाना भी था।

श्री. जी.पी.राय, उपाध्यक्ष/एमपीटी के साथ अन्य विभागाध्यक्षों, अधिकारियों, तथा कर्मचारियों ने भी पत्तन कालोनी में स्वच्छता अभियान को जारी रखा। स्वच्छता के बारे में नागरिकों में चेतना तथा जागरूकता लाने हेतु पत्तन कालोनी के आसपास स्ट्रीट प्ले का भी आयोजन किया गया। स्वच्छ पर्यावरण तथा स्वच्छ भारत अभियान को गति देने हेतु तथा हेडलैण्ड सडा के आसपास रहनेवाले नागरिकों को स्वच्छता के प्रति जागरूकता करने के लिए पत्तन अधिकारियों तथा कर्मचारियों द्वारा भव्य रैली का भी आयोजन किया गया। इस अभियान को और अधिक गति देने की दृष्टि से श्री संजय सातर्डकर, मंडल न्यासी भी स्थानीय मुन्सिपल काउन्सिलर के साथ इस स्वच्छता अभियान में शामिल हुए।

स्वच्छता पखवाड़े के भाग के रूप में दिनांक 22 मार्च, 2017 को “विश्व जल दिवस” मनाया गया। इस अवसर पर मुरगांव नगरपालिका के अध्यक्ष श्री दीपक नाईक को मुख्य अतिथि के रूप में आमंत्रित किया गया था। इस अवसर पर श्री जोसफ सिल्वेरा, उप मुख्य अभियंता ने “why waste water” (पानी बर्बाद क्यों करें ?) इस विषय पर पावर पाइंट प्रेजेंटेशन के माध्यम से पानी बचाने के फायदे तथा जल संवर्धन कैसे करें ? इसपर अपने विचार व्यक्त किए। इसके अलावा स्वच्छता पखवाड़े के ब्राण्ड एम्बैसेडर ने नोडल अधिकारी तथा अन्य पदाधिकारियों के साथ मुरगांव स्कूलों में जाकर छात्रों में जल की महत्ता के बारे में जागरूकता निर्माण करने का प्रयास किया गया।



स्वच्छता पखवाड़े का समापन समारोह दिनांक 31 मार्च, 2017 को संपन्न हुआ। इस अवसर पर श्री एस.के.सिन्हा, आयुक्त, सीमा शुल्क तथा केन्द्रीय उत्पाद शुल्क, गोवा मुख्य अतिथि के रूप में उपस्थित थे। श्री जी.पी. राय, उपाध्यक्ष, मुरगांव पत्तन न्यास ने समारोह की अध्यक्षता की। श्री. जे.बी. ढवळे, सचिव/एमपीटी ने समारोह में उपस्थितों का स्वागत किया और पत्तन में स्वच्छता पखवाड़ा अभियान के दौरान किए गए क्रियाकलापों के बारे में संक्षिप्त में बताया। इस दौरान प्रस्तुत पावर प्वाइंट प्रेजेंटेशन से मुख्य अतिथि श्री सिन्हा काफी प्रभावित हुए और मुरगांव पत्तन न्यास के अधिकारियों तथा कर्मचारियों द्वारा किए गए विभिन्न क्रियाकलापों के लिए पत्तन कर्मचारियों और पत्तन प्रबंधन की प्रशंसा की। ड्रॉइंग प्रतियोगिता के विजेताओं को मुख्य अतिथि के हाथों पुरस्कार वितरित किए गए। “स्वच्छ भारत अभियान” पर लिखी विषय-धुन पर आंबेडकर व्यावसायिक केन्द्र के छात्रों द्वारा इस अभियान के ब्राण्ड एम्बेसेडर श्री शरद मठकर के संगीत निर्देशन के तहत गीत प्रस्तुत किया गया।

श्री जी.पी.राय, उपाध्यक्ष/एमपीटी के समग्र निर्देशों तथा मार्गदर्शन में पत्तन द्वारा आयोजित स्वच्छता पखवाड़ा एक सफल प्रयास रहा जिससे पत्तन के अधिकारियों और कर्मचारियों को अपने जीवन में स्वच्छता रखने की प्रेरणा मिली। स्वच्छ भारत अभियान के तहत मंत्रालय द्वारा जारी 39 सूत्रों के दिशानिर्देशों का अनुपालन करते हुए हमारा पत्तन स्वच्छता की ओर निरंतर कार्य करने के लिए आबद्ध है। पत्तन ने महात्मा गांधीजी के “स्वच्छ भारत” के सपने को वर्ष 2019 तक साकार करने का लक्ष्य रखा।

“पानी क्यों बचाएं” इस विषय पर छात्रों को लीफलेट्स तथा हैण्डआउट्स वितरित किए गए। स्वच्छता पखवाड़े के भाग के रूप में दीपविहार प्राइमरी स्कूल तथा आशादीप विशेष स्कूल के बच्चों के लिए विशेष ड्रॉइंग प्रतियोगिता रखी गई थी।

## Republic Day Celebrations At MPT

Shri I. Jeyakumar IRTS Chairman, MPT, unfurled the National Flag, inspected the Ceremonial parade and took the salute at the Republic Day celebrations at the port. The March Past was held by the port CISF Contingent, students of Deepvihar Secondary and Higher Secondary schools and the Port Fire Brigade.

Addressing the august gathering of senior executives of the Port, Trustees of the Board, representatives of the trade unions, teachers, students, parents, staff and employees of the port, Shri I. Jeyakumar, IRTS Chairman, said “Our robust constitution has made India, the largest democracy in the world with pluralistic society growing from strength to strength. I am confident that we will achieve the dreams of our national leaders”.

Further highlighting the achievements of the port and its contribution towards the society the Chairman said “In the last 132 years of its existence, the Port has contributed immensely to the ecosystem of the region. The port has taken several initiatives in improving the quality of education in the educational institutes run by the Mormugao Port Trust Education Society. The MPTES has set up an Advisory Committee, and CCTVs installed in the educational campus will be increased in future so as to ensure better safety of the students. The Deepvihar Higher Secondary School will introduce Computer Science stream from the next academic year. The library of the Higher Secondary school will be equipped with the NEET books at a cost of Rs. 18000/- for the benefit of the students”.

Complimenting the Officers, staff and employees of the Port the Chairman said “In the last Financial Year ending March 2016, MPT has achieved a net surplus of Rs. 5.30 crores and in the current FY 2016-17, the cargo growth is 64% and we will be achieving an operating surplus of Rs. 160 crores. I appreciate the tireless efforts of our Officers and staff” he concluded.

The Chairman later visited the port hospital along with the First Lady Madam J. Jayalakshmi where they were welcomed by Dr. Nimish Pillai, Chief Medical Officer MPT Hospital, senior Medical Officers and staff. The Chairman interacted with the inpatients at the hospital inquiring about their health and distributed fruits to all.



## Mormugao Port Certified To ISO 9001:2015 Standard

MPT is the first Major Port in the country who have completed the transition process for upgradation of its Quality Management System and obtained "Certificate of Approval" on 6th February, 2017 to ISO 9001:2015 Standard from Indian Register Quality Systems (IRQS), Mumbai, the certifying body accredited to RvA.

The port will ensure that their customers consistently receive high quality services which will be mutually beneficial to all stakeholders and continually strive to improve its processes.



The Certificate was recently handed over by the local representatives of IRQS to the Chairman, Shri I. Jeyakumar, IRTS in the presence of Dy. Chairman, Management Representative, Heads of Department, and Dy. HODs at a small function held in the Cruise Facilitation Centre cum Board Room.

## Indian Ports Association Meeting Held

The 170th meeting of the Governing Body of IPA was conducted on 27th February, 2017 at Mormugao Port Trust, Goa. All Port Chairmen and MD, IPA attended the meeting on 27-02-2017 in Mormugao Port Board Room. The host Port Chairman, Shri I. Jeyakumar, IRTS, welcomed the members and the meeting was presided over by Shri Sanjay Bhatia, IAS, Chairman, IPA cum Chairman, Mumbai Port Trust. The Committee deliberated on various Port related issues based on the agenda points circulated. IPA General Body Meeting was continued on 28/02/2017 which was presided over by Shri M. A. Bhaskarachar, Chairman, Kamarajar Port Ltd. & Vice Chairman, IPA.



## 200 kW Roof Top Grid Connected Solar Plant

MPT has commissioned a 200kW rooftop grid connected Solar Power Plant for generation of power in September 2016, at a cost of Rs 145.90 lakhs, with 5 years free guarantee period and 5 years comprehensive Annual Maintenance Contract as a Green Port Initiative with a payback period of 8 years.

Shri. Nitin Gadkari Hon'ble Minister of Road Transport, Highways & Shipping inaugurated the 200kW Solar Power Plant in the presence of Shri Laxmikant Parsekar Honorable Chief Minister of Goa, and other dignitaries on 22.09.2016.



The two rooftop grid Solar Power Plants are set up at the Port Administrative building and the other at the Port Hospital building, covering an area of 4300 square metres, both having a combined capacity of generating 1000 kwh/day approximately.

Solar energy is a renewable source of energy and also non-polluting, environment friendly and helps to maintain our healthy planet. The solar power plants are easy to install and have a long life of 25 years with low maintenance. The other major advantage of the Solar Power Plant to the environment is that, it can save carbon emissions of around 800 kg/day. Besides, excess power generated can be fed back to the grid.

## Counseling Session Held For MOHP Employees

Around 285 MOHP employees of the port were given a counseling session by Dr. (Smt.) Rajnala Nirmala, Assistant Professor (Stage III), Department of Management Studies, Goa University, as the Port management is in the process of implementing a special Voluntary Retirement Scheme dedicated for the MOHP employees. Dr. (Smt.) Rajnala Nirmala was specially invited as resource person in the field of Organizational Behaviours / Industrial Physiology at the Port HRD Centre. The Port management felt it necessary that the employees who wish to exercise their option for the SVRS should be mentally well prepared to take a considered decision and prepare themselves for a future course to lead a stress free life.



The session was very interactive and doubts were clarified of all the 285 participants by the Dr. (Smt.) Rajnala Nirmala. The sessions were conducted in the second fortnight of January 2017, and concluded on 02.02.2017.

## 18 IAS Trainees Visit Mormugao Port

A group of 18 IAS Trainees from Lal Bahadur Shastri College Mussorie visited the Mormugao Port on 13/2/2017. They were accompanied by Shri Dhiren Banaulikar, Jt. Mamlatdar, Panaji Goa. The Team of 18 IAS Trainees were welcomed by Shri I. Jeyakumar, IRTS, Chairman MPT in the Board Room. Briefing the team of Trainees, the Chairman explained in detail about the Port and its connectivity by rivers for iron ore handling and also other cargoes handled in Port. The details of ongoing and future projects proposed to be undertaken were explained in detail to them by Shri Prem Kumar, PA (Tech) to Chairman, during the presentation in the Board Room.



As a gesture of appreciation mementos were exchanged between the visiting Team members and Chairman MPT. The visiting Trainees later visited the Cruise Terminal and General Cargo Berth Nos. 10 and 11 for better understanding of port operations.

## MPT Commissions 100 Ton Road Weigh Bridge

MPT successfully commissioned a 100T pitless type Microprocessor based Road Weighbridge at Berth no. 10 & 11 on 17.02.2017 under revenue sharing basis for a period of 10 years.



This new weighbridge has been installed considering the growth of cargo traffic for next five years and assist faster evacuation of cargo which is an important aspect in cargo handling operations in the Port and also proposed to integrate with existing SAP system for easy accountability. This weighbridge will remain open 24X7 for the weighment of cargos.

Shri I. Jeyakumar, IRTS, Chairman MPT, inaugurated the newly installed weighbridge in the presence of Dy. Chairman, HODs of MPT and Port users.



## MPT Hosts Major Ports Volleyball Tournament

The Mormugao Port Sports Council (MPSC) hosted the 41st All India Major Ports Volleyball and Beach Volleyball tournaments from 2nd March to 4th March 2017 at Mormugao. 8 Major Ports viz: Mumbai, New Mangalore, Chennai, Mormugao, Tuticorin, Paradip, Vizag and Cochin Port participated in the volleyball tournament, whereas 9 Major Ports viz: Vizag, Cochin, Chennai, Paradip, V.O Chidambranar, New Mangalore, Mormugao, Mumbai, and Kolkata Port participated in the Beach Volleyball Tournament.

The Volleyball tournament was conducted at the Deepvihar School Sports Complex and the Beach Volleyball tournament was held at Baina Beach. Cochin Port Trust defeated Mumbai Port Trust in 3 straight sets to emerge the champions in the Volleyball tournament, Cochin Port Trust also emerged champions in Beach Volleyball Tournament defeating V.O Chidambranar Port Trust. MPT and Paradip were placed at 3rd and 4th place respectively in the Volleyball tournament, whereas Kolkata and Paradip were placed at 3rd and 4th place in Beach Volleyball tournament.



Shri I. Jeyakumar, IRTS, Chairman MPT, was the Chief Guest for the finals and gave away the championship Trophies to winners and runners-up. Gold, Silver and Bronze medals were also distributed to participating teams. Shri Irvin Soares, President, Goa Volleyball Association (GVA) and Shri Raghuvir Shinde, Secretary (GVA) were present for the finals. Goa Volleyball Association extended all technical support for conduct of both the above tournaments and deployed their officials to conduct the tournament. The Sports Authority of India also assisted the MPSC by rendering other related technical support to the tournament.


## IRS Trainee Officers Visit MPT

A batch of 36 IRS Trainee officers presently undergoing induction training at National Academy of Direct Taxes, visited Mormugao Port on 11/3/2017. The batch of IRS Trainees were welcomed by Shri J. B. Dhawale, Secretary MPT, and Shri Vinayak Rao, FA & CAO, MPT.

The FA & CAO briefed the members on the Mormugao Port and its connectivity by rivers for iron ore handling, as also other cargoes handled in Port. The details of ongoing and future proposed infrastructure projects were explained in detail to them by Shri Prem Kumar, PA (Tech) to Chairman during the presentation in the Board Room.



The visiting Members visited the Cruise Terminal and Berth nos. 10 and 11 for a closer understanding of port operations. The Port operations conducted in the Dock area were explained to them by Shri Jerome Clement, Sr. Dy. Traffic Manager, and Shri Gurudas Naik, Marine Surveyor who accompanied them in the dock area.



भारत सरकार

## मंत्रिमंडल सचिवालय लोक शिकायत निदेशालय

**क्या आप अनसुलझी शिकायतों से परेशान हैं?**

अपने लोक शिकायत निदेशालय के कार्य क्षेत्र के अंतर्गत मंत्रालयों/विभागों और संगठनों से संबंधित शिकायतों के सम्बन्ध में लोक शिकायत निदेशालय की सहायता से सलाह लें।  
यहाँ कुछ कदमों में, इस निदेशालय द्वारा जहाँ गई लगभग नब्बे प्रतिशत शिकायतों का सौलभजनक समाधान किया गया है।

**अपनी शिकायत दर्ज कराने से पहले कृपया नीचे की गई शर्तों को ध्यानपूर्वक पढ़ें :-**


- अपने अपनी शिकायतों को सम्बंधित विभाग के समक्ष समाधान हेतु प्रस्तुत कर दिया हो।
- आपकी शिकायत सेवा मामले (सेक्टर, नौकरियाँ, भूमि संबंधी विवादों के सुप्राप्त के अंतर्गत), सम्बंधित विभाग के सभी के स्तर पर निष्पक्ष रूप से, न्यायिक अनुभव, न्यायाधीश मामले, ऐसे मामलों जहाँ निर्णय लेने के लिए अर्द्धन्यायिक प्रक्रिया और अर्द्धन्यायिक प्रक्रिया निर्धारित की गई है, आरटीआई मामले, न्यायिक मामलों के सम्बंधित न होना।
- किसी भी प्रकार के सुझाव को निदेशालय के रूप में नहीं माना जाएगा।

**लोक शिकायत निदेशालय के कार्यक्षेत्र के अंतर्गत आने वाले मंत्रालयों/विभागों/संगठनों की सूची**

(क) रेल मंत्रालय	(ख) आरक्षण	(ग) सार्वजनिक क्षेत्र के बैंक	(घ) सार्वजनिक क्षेत्र की बीमा कंपनियाँ
(च) श्रम मंत्रालय और एमपीएनएल सहित कृषि विकास विभाग	(ज) वित्त मंत्रालय की राष्ट्रीय बचत स्कीम	(झ) श्रम और रोजगार मंत्रालय के अंतर्गत कर्मचारी राज्य बीमा निगम निश्चित ईएसआई अंतर्गत और जीकायल	(ञ) कर्मचारी पब्लिक निधि संगठन
(ट) विदेशी विकास प्राधिकरण, पुमि और विकास कर्त्तव्य, सीईडव्यूडी और सम्पूर्ण निदेशालय सहित सहरी विकास मंत्रालय।	(ड) श्रम और रोजगार मंत्रालय के अंतर्गत कर्मचारी राज्य बीमा निगम निश्चित ईएसआई अंतर्गत और जीकायल	(ण) कर्मचारी पब्लिक निधि संगठन	(त) विदेश मंत्रालय के अंतर्गत शैक्षणिक परामर्श प्रतिक्रिया
(ड.) पेट्रोलियम और प्राकृतिक गैस मंत्रालय, इसके सार्वजनिक क्षेत्र के उपक्रम सहित।	(क) स्वास्थ्य और परिवार कल्याण मंत्रालय के अंतर्गत केन्द्रीय सरकारी स्वास्थ्य योजना	(द) नौकर मंत्रालय	(ध) श्रम मंत्रालय
(प) भारतीय विमानवाहन प्राधिकरण और एयर इंडिया सहित अन्य विमान मंत्रालय।	(न) नौकर मंत्रालय	(प) श्रम मंत्रालय	(र) लोक शिकायत निदेशालय
(फ) केन्द्रीय माध्यमिक शिक्षा बोर्ड, केन्द्रीय विद्यालय संगठन, राष्ट्रीय मुक्त विद्यालयीय संगठन, नवीय विद्यालय समिति, केन्द्रीय विश्वविद्यालय समन्वयकालय (केन्द्रीय) और मानव संसाधन विकास मंत्रालय की कार्यकारी स्वीकृति।	(र) श्रम मंत्रालय	(स) लोक शिकायत निदेशालय	(स) लोक शिकायत निदेशालय

**नोट :** आप हमारी वेबसाइट <http://dpg.gov.in> पर अपनी शिकायत ऑनलाइन दर्ज कर सकते हैं। आप अपनी शिकायत, संशुद्ध सूचना और संपर्क जानकारी के साथ इसे डाक/फैक्स या ईमेल द्वारा भेज सकते हैं।

**हमसे संपर्क करें :-**  
सचिव,  
लोक शिकायत निदेशालय,  
दूरभाष : 011-23743139, 011-23741228, 011-23363733  
फैक्स : 011-23345637



Government of India

## CABINET SECRETARIAT DIRECTORATE OF PUBLIC GRIEVANCES

**Unresolved Grievances Bothering You?**

You may seek help of Directorate of Public Grievances (DPG) in resolution of grievances relating to Ministries/Departments and Organisations under its purview. In last few years, nearly ninety percent of the grievances taken up by the Directorate have been resolved favourably.

**Please read carefully the conditions listed below before lodging your grievance:**

- You should have exhausted the Departmental remedies for individual grievances.
- Your grievance should not relate to service matter (other than payment of terminal benefits like gratuity, GPF etc.), a case disposed of at the level of Minister of the concerned Department, commercial contract, a sub-judice case, a case where quasi-judicial procedures and appellate mechanisms are prescribed for decision making, RTI matter, Religious matter.
- Suggestion of any sort will not be treated as grievance.

**List of Ministries/Departments/Organizations under DPG's purview**

(a) Ministry of Railways	(g) Public Sector Banks
(b) Department of Posts	(h) Public Sector Insurance Companies
(c) Department of Telecommunications including BSNL and MTNL	(i) National Saving Scheme of Ministry of Finance
(d) Ministry of Urban Development including Delhi Development Authority, Land & Development Office, CPWD and Directorate of Estates	(j) ESI hospitals and dispensaries directly controlled by Employees State Insurance Corporation under Ministry of Labour and Employment
(e) Ministry of Petroleum and Natural Gas including its Public Sector Undertakings	(k) Employees' Provident Fund Organization
(f) Ministry of Civil Aviation including Airports Authority of India and Air India	(l) Regional Passport Authorities under Ministry of External Affairs
(g) Ministry of Shipping, Road Transport and Highways	(m) Central Government Health Scheme under Ministry of Health and Family Welfare
(h) Ministry of Tourism	(n) Central Board of Secondary Education, Kendriya Vidyalaya Sangathan, National Institute of Open Schooling, Navodaya Vidyalaya Samiti, Central Universities, Deemed Universities (Central) and Scholarship Schemes of Ministry of Human Resource Development
	(o) Ministry of Youth Affairs

**Note:** You can lodge your grievance online on our website ["http://dpg.gov.in"](http://dpg.gov.in). You may also send your grievance to us by post or fax with complete information and relevant documents.

**Contact us at:**  
**The Secretary,**  
Directorate of Public Grievances,  
2nd Floor, Gandhi Patel Bhawan, Gandhi Marg, New Delhi-110001  
Tel: 011-23743139, 011-23741228, 011-23363733  
Fax: 011-23345637, e-mail: [secdpg@nic.in](mailto:secdpg@nic.in)  
Website: <http://dpg.gov.in>

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